

Digital Dialogue Adds Online Membership Applications

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AUBURN HILLS, Mich. – Digital Dialogue has added automated online membership enrollment to its lineup of 24/7 call center and software services.

The enrollment service is available through the client credit union's Web site or the Digital Dialogue call center and includes identity verification and other fraud prevention measures as well as cross selling, real-time funding and institution switch kits, the company said.

A part of PSCU Financial Services, Digital Dialogue (www.digital-dialogue.com) serves more than 200 credit unions. Its call center clients also include the Financial Services Center Cooperative shared-branch network.

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